

Frequently Asked Questions

What is the maximum number of travellers in a group?

Anderson Vacations specializes in Small Group Fully Escorted tours. If the tour is classified as a 'Classic Tour', up to of 28 persons may join the tour although tours commonly travel with anywhere between 18 to 24 travellers.

However, if the tour is classified as a 'Tour of Distinction, only up to of 21 persons join the tour and many Tours of Distinction travel with 12 to 18 travellers.

What are Guaranteed Departures?

After dreaming about travel to an exciting destination, arranging for time off work, booking your flights the last thing you need is for your trip to be cancelled. Anderson Vacation's Pre-Guaranteed Tours take the uncertainty away from planning your travel and give you peace of mind to book our tours.

Pre- Guaranteed Tours are group tours that we have already confirmed as certain to travel on the specified date. All 'Guaranteed Tours' will travel except in the event of a natural disaster or a catastrophic event that is beyond our control. They may already have the minimum number of people booked or else are tours that are known to be popular. Select departures of many tours are 'Pre-Guaranteed'.

Do you arrange airport transfers?

Yes, we can assist with booking airport transfers for you in most locations at a reasonable extra cost. Several tours have airport transfers already included. Please ask for more details.

Can you assist with booking additional accommodation?

Yes, we can certainly assist with booking additional nights of hotel accommodation for you before and after your fully escorted tour. Please inquire for further information and prices.

Can you assist with booking airline flights?

Yes, we can assist with booking your flights for you. We do not recommend you book any flights until you receive your booking confirmation from Anderson Vacations including specific confirmation that your tour is 'Guaranteed'. Please be aware that you may be liable for airline cancellation costs should your tour not become guaranteed and your travel dates need to be amended or cancelled.

What is the average age of passengers for this tour?

The typical age of travellers on Anderson Vacations tours are between the ages of 50 to 75. We have many younger travellers as well as active older people who often travel with us.

I am a solo traveller. Is there a single surcharge?

There are options for single travelers to join most tours. Solo travellers can choose to pay a Single Supplement and have their own room throughout the tour. For those willing to share with a co-traveller

of the same gender, we have a Twin Share option that is offered for most tours where you share a hotel room with another same gender traveller. No Single Supplement payment is charged to you in this case.

How physically demanding is this tour? Are you able to accommodate people with mobility restrictions/limitations?

Some tours are mainly coach based and may not be physically demanding while others may require walking inclines or on rough surfaces to access interesting locations. Please check with us and your booking agent carefully and discuss your mobility restrictions before completing any tour booking to ensure this style of travel is right for you.

How much luggage should I bring?

Each passenger may bring one large suitcase and one carry-on bag. The weight limit for baggage is 20 kilograms or about 40 pounds. Baggage handling is provided at the hotels in our tour packages but there may be places where you will be required to wheel in your bags for quicker access. Be sure to advise our reservations staff if you will be bringing additional items such as a cane, walker or wheelchair. You may also bring one small soft-sided carry-on bag, which should easily fit into the overhead shelf of a coach. Each person is responsible for his/her own carryon luggage. Remember to check your airline baggage restrictions if you are flying, as they may differ from Anderson Vacations guidelines.

What is your recommended spending amount for non-included meals?

The suggested allowance for non-included meals is \$40.00 – \$60.00 CAD per day (with tipping).

Can you accommodate passengers with dietary restrictions (food allergies, vegan, vegetarian etc.)?

Yes, but within reason. There are many meals included on our fully escorted tours. Please inform us of any dietary restrictions at the time of booking so we can ensure there are alternative meal choices.

Is it possible to book a triple share accommodation?

Yes, it is possible to book triple share accommodations on select trips. Please inquire about this option, as prices and availability varies from tour to tour.

Can we book this tour with our exclusive group?

Anderson Vacations works with many private groups and helps to customize a tour to travellers needs. Please ask us for details.

Are gratuities included in the tour cost?

For convenience, gratuities for local guides and meals that are specified in the itinerary are included in the tour price. For meals not included in your tour package please remember that it is customary to tip your server 10-20% in North America. Gratuities for your Coach Driver (where appropriate) and Tour Director are entirely at your discretion. We recommend about CDN \$5.00 per person, per day, for your Driver and CDN\$7.00 per person, per day for your Tour Leader.

Would it be possible for me to talk to someone regarding their experience on a particular tour?

We may be able to provide phone numbers or e-mail addresses of previous travellers who have taken a specific tour. These people have volunteered to be a reference and will be happy to talk to you about our tours. Alternatively, our well-travelled staff are always able to provide you with first-hand experience. Many of our staff members have participated on our tours, and they'll be happy to share their experiences with you.