



BENGAL GANGA

Land was made for ship to visit.™



BROCHURE

2018-19



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HISTORY



The Bengal Ganga was built in the year 2004 and designed as a replica of the colonial style 'Clyde' steamers that at the height of the British Empire trudged through swamps and far flung deltas; such ships were used by a succession of important officials and celebrities of the day, most notably recorded as being used by Viceroys of India and the Prince of Wales.

ON BOARD



Shining teak and brass lined state rooms open onto sitting areas in front of each room. The 28 state rooms ensure relaxed luxury and comfort while traveling on the Ganges. The Saloon with luxurious, specially designed furniture, the Dining Room with artful decor and sumptuous cuisine, and the spacious Sun Deck with a beverage and snack counter, boutique and Spa ensure that your cruise adventure is well-appointed and luxurious.

DECK PLAN

Cabins

28 with private bathroom
and shower A/C

Upper deck

18 deluxe twins

Main deck

10 superior twins

Lounge & bar

on the upper deck

Dining room

on the main deck

Sun deck

open with solarium
[capacity: 52 seats]

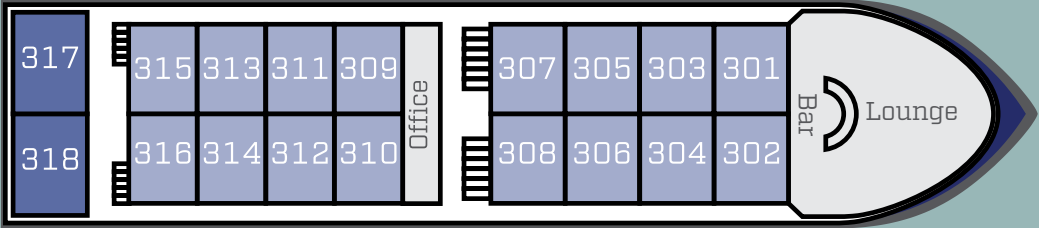
SPECIFICATIONS

Built in	2004
Ship registry	IRS approved and registered in India under Indian flag
Length	200 ft (60 mt)
Beam	36 ft (11.00 mt)
Draft	4.9 ft (1.5 mt)
Decks	4
Diesel engines	2 x 400 hp cummins
Propulsion	Inboard system
Navigation	GPS, navigation lights, ships horn, searchlight
Comms	GSM phone, internal phone system, tannoy for navigation
Fire protection	Smoke detectors, heat detectors, manual alarms stations, fire extinguishers, fire hose, Cabinets, fire pumps
Safety	Emergency lights, emergency genset, life jackets, life rafts
Crew	30
Passengers	56

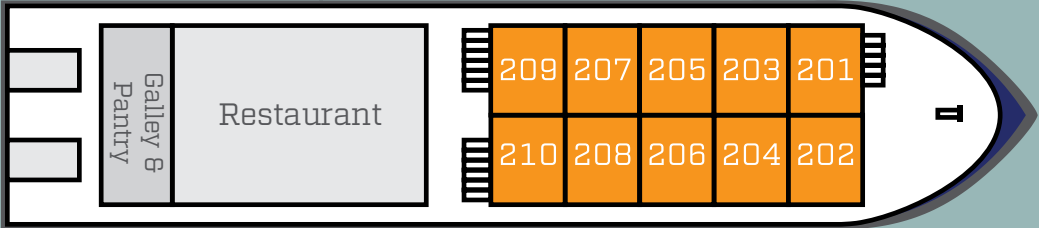
Sun Deck



Upper Deck



Main Deck



- Premium Suite UD ● Upper Deck Suite ● Main Deck Suites



210

THE SHIP

PREMIER SUITES

The newly renovated RV Bengal Ganga has two Premier corner rooms with large window balconies on the Upper Deck. A full view of the flowing water and the surrounding landscape enters the room, bringing the passenger closer to the experience of India's most sacred river. The room is furnished with Burma teak floors and walls, double beds, fine regional textiles, original works of art, coffee and tea service, a full bathroom with shower and all the amenities fitting of one of the finest cruise ships to sail the Ganges.





DELUXE ROOMS

The sixteen rooms on the Upper Deck and ten rooms on the Main Deck of the R. V. Bengal Ganga are in the Deluxe category. They have twin beds, Burma teak floors and walls, original art, fine local textiles, closet and storage cupboards and a complete bathroom with shower. Each room has an outdoor sitting area facing the river.





DINING ROOM

A tribute to the incredibly flavorful cuisine of India as well as the familiar cuisines of Europe, the culinary team offers sumptuous meals made with fresh ingredients throughout the journey to please diverse palates in the warm and beautifully appointed Dining Room.





SALOON

The curved Saloon is a cozy space for drinks, conversation, lectures and film screenings





SUN DECK

The spacious lounge area on the Sun Deck is a special place for morning yoga and all day relaxation with a beverage counter and the new Jackfruit on the Ganga boutique which stocks exclusive garments, local handicrafts and organic bath products, all made in India. Adjacent is the air conditioned Spa in trained therapists offer Ayurvedic massage and beauty treatments.





SPA

The Spa is an oasis to relax, rejuvenate and truly pamper yourself. Guests may enjoy a variety of both regional Indian and Western spa treatments utilizing all-natural products—all the while enjoying the serenity of the passing landscape.





BOUTIQUE

The spacious lounge area on the Sun Deck is a special place for morning yoga and all day relaxation with a beverage counter and the new Jackfruit on the Ganga boutique which stocks exclusive garments, local handicrafts and organic bath products, all made in India. Adjacent is the air conditioned Spa in trained therapists offer Ayurvedic massage and beauty treatments.





THE SHIP'S CREW

32 STAFF

The R. V. Bengal Ganga is staffed with a crew of 32, including two masters, a ship manager, a team in the kitchen and the restaurant, a complete housekeeping group and marine staff. Additionally, the crew is trained in first aid, personal and social responsibility on the river and emergency procedures by a government-approved marine institute.

The ship's crew has received many accolades over the years for its dedicated, thoughtful and personalized service. Each member brings their own talents to make the cruise experience more pleasurable and caring, providing the best of Indian hospitality.





SAMPLE ITINERARY

ROUNDTrip KOLKATA TO MURSHIDABAD

08 Days On Tour

07 Nights on the Bengal Ganga

The cruise schedule includes the latest information regarding your program, but last minute adjustments may occur. The schedule may shift due to the weather or to take advantage of unexpected opportunities. The exact time for each activity will be announced or posted by the onboard tour staff.

Note: The letters B, L and D indicate breakfast, lunch and dinner.



DAY 1

KOLKATA

EMBARKATION

Upon arrival in Kolkata, guests will transfer to the river ship and enjoy lunch on board. The afternoon excursion includes a visit to the Mother Teresa House and Tomb. Mother Teresa started the Missionary of Charity in 1952, then lived and worked here until her death in 1997. The permanent exhibition includes a visit to her personal room, we learn her life story, and see her charity that is still active. We continue by foot a short distance to her orphanage, Sishu Bhaban (Children's Home), where one of the sisters will lead us on a tour. Then we return to the ship for a relaxing welcome reception, dinner and a cultural performance.

[L/Welcome Reception/D]





DAY 2

KOLKATA/BANDEL

Guests embark on an early-morning city tour, featuring a panoramic view of the well-preserved British colonial buildings in Kolkata: Writer's Building, General Post Office, High Court, Raj Bhawan (Governor's House), Town Hall, Council House, Treasury Building, Reserve Bank of India and Dalhousie Square. The day continues with a visit to St. John's Church, the oldest Anglican Church in Kolkata, built in 1756. The tour features the oldest functioning pipe organ in India, a painting of the Last Summer by German artist, Johann Zoffany, and several tombs of British Generals who died during the Siege of Kolkata by Nawab Shriaj Ud Daula in 1756. Then we visit the recently renovated Victoria Memorial Museum, which houses the largest collection of British colonial historical artifacts in India. We then embark the Ganges Voyager for lunch and begin our journey upstream. The river ship sails through areas where various European settlers had established East Indian Companies, leaving many remnants of their settlements from the 17th through 19th Centuries. Later in the day, we disembark the ship and take our excursion boat to the shore of Bandel. We visit the Hoogly Imambara, one of the famous Shiya pilgrimage centers in West Bengal, built in 1841 by Haji Mohammad Mahasin. The two-story building and surrounding rooms provide housing for pilgrims as well as classrooms, or Madrasa, that teach the Koran. The structure contains a Victorian-era clock with a winding key weighing 20kg. Large Persian chandeliers and lamps light the Imambara's stunning hallways and passages.

(B/L/D)



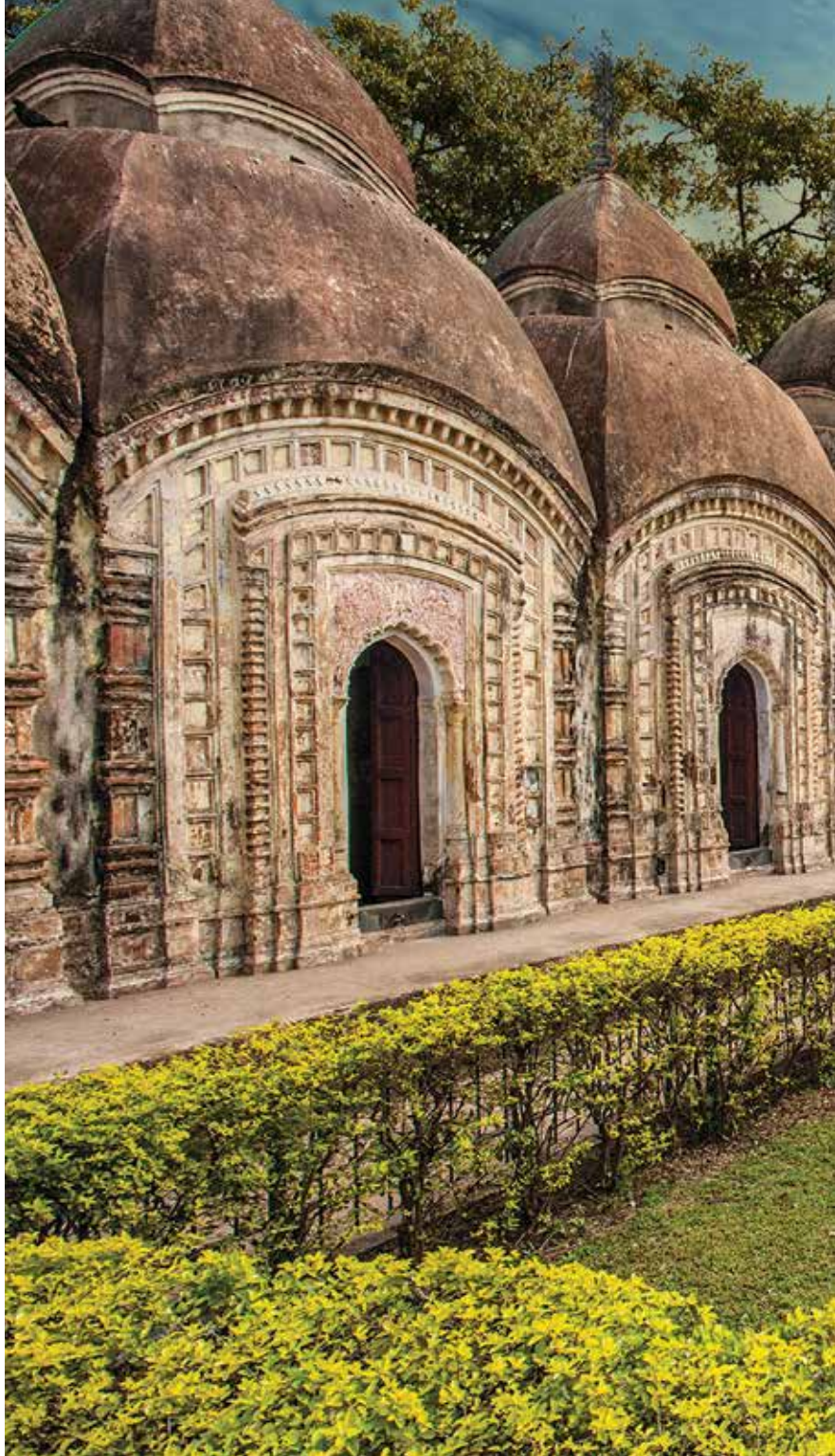


DAY 3

KALNA

This morning we enjoy a rickshaw ride through the city center of Kalna en route to the enchanting Rajbari complex, with the highest concentration of temples in the region. Bengal's mixture of temple architecture includes the Nabakailas Temples. Built in 1809 by the Bardhaman Maharaja, the complex contains 108 eight slope-roofed temples – 74 in the outer circle here and another 34 making an inner circle. Another complex features diverse architecture, including the Pratepeshwar Temple, built in 1849. Terra cotta plaques depict themes of Hindu epics, mythical life of Sri Chaitanya, images of Goddess Durga, and various aspects of day-to-day life in the region. Other temples on the site include Lalji Temple, the oldest in the complex (1739), and Krishnachandra Temple (1751).

(B/L/D)





DAY 4

MATIARI

Guests may enjoy an early morning shore-side bazaar. Matiari is known for manufacturing beautiful handcrafted brass items, utilizing traditional methods passed down for generations. These master craftsmen utilize recycled copper to create exquisite pots, platters and more from their workshops in the village. We then continue our journey upstream. We sail past the battlefield of Plassey, where Robert Clive of British East India Company defeated the Mogul Nawabs in 1757. The rulers of Bengal and their French allies established the company rule in India, which spread through much of South Asia for the next 190 years.

[B/L/D]





DAY 5

KHUSHBAGH/BARANAGAR MURSHIDABAD

This morning we visit the charming village of Khushbagh, passing through scenic fields to arrive to the well-preserved mosque complex built by Nawab Ali-Wardi-Khan, housing his family's private mosque. His grandson Siraj-al-Dawlah was defeated by the British East India Company at the Battle of Plassey in 1757. After an on-board breakfast and morning sail, we visit the village of Baranagar. A lovely example of life in rural India, this village is home to several temples dating from the 18th century (1714 – 1793). Built by Rani (Queen) Bhabani, the landlady of Natore. The brick temples are considered to be among the best examples of Bengal terra cotta art. We then return to the ship for lunch and sail downstream.

This afternoon we pass by charming countryside villages filled where locals greet us from the banks. We approach Murshidabad, a hidden architectural gem along the Ganges with dramatic whitewashed colonial era structures. We visit the Hazarduari Palace, built during the reign of Nawab Nazim Humayun Jah (1824 –1838 AD) by an English architect, McLeod Duncan, in the Greek “Doric” style. The palace has more than a thousand real and false doors in the vast corridors, and is filled with colonial era antiques, artwork and manuscripts. Opposite to the Palace is a vast Imambara – built by the Nawab for Muslim worship. We then take a scenic ride by local buggy to the Katra mosque. Built by the first Nawab of Murshidabad –Murshid Quli Khan in the 1724 – 25, this mosque has distinctive minarets from which the muezzin calls the faithful to Friday prayers. This evening we return for dinner and local cultural performance on-board.

[B/L/D/Cultural Performance]



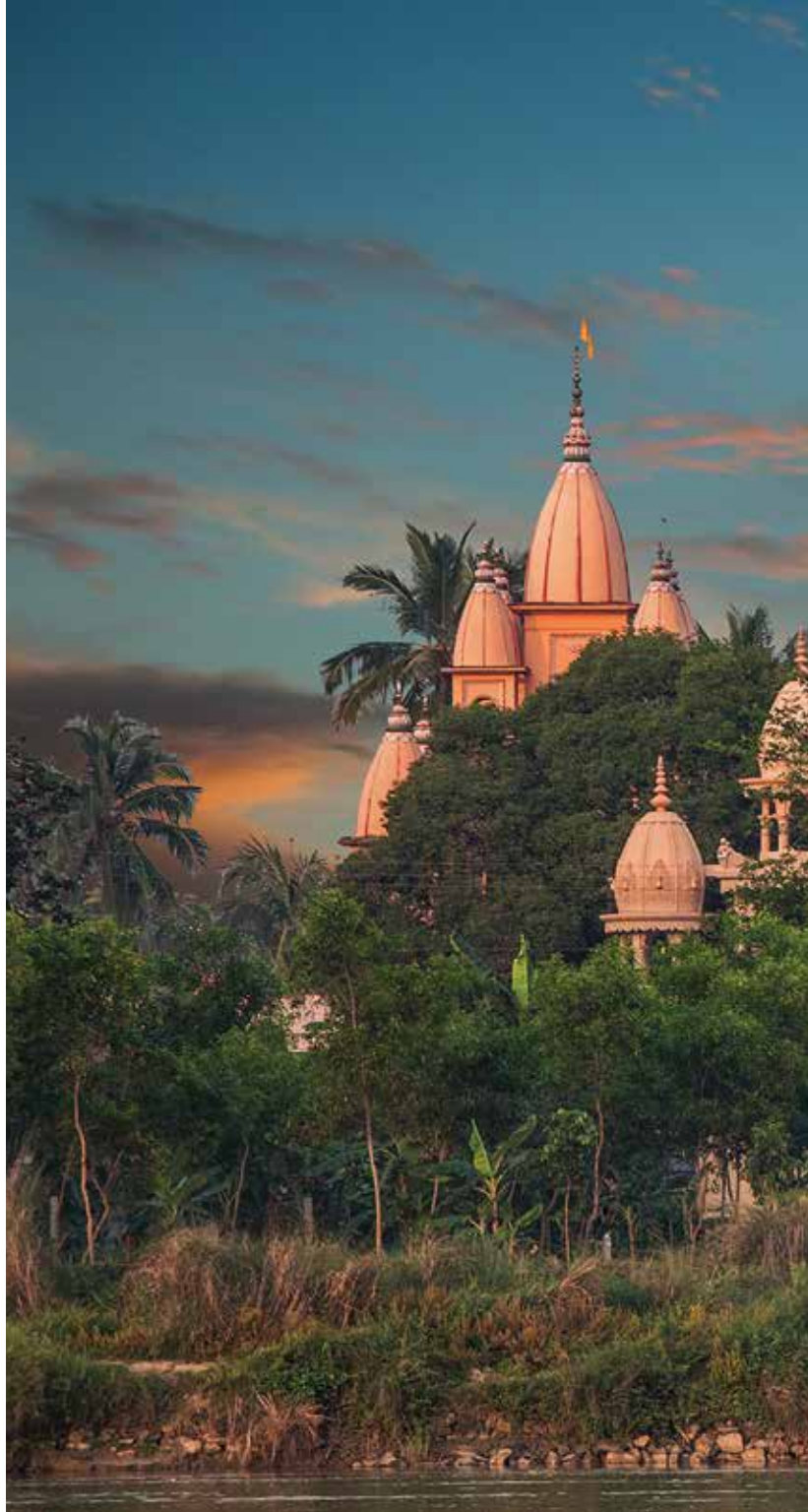


DAY 6

MAYAPUR

After a restful morning, observing the local life along the riverbanks, we stop in the village of Mayapur. Known as the birthplace of Sri Chaitanya Mahaprabhu (1486) and considered an incarnation of Lord Krishna, this is the home of the Krishna Consciousness Movement also called ISCKON. Guests can experience the fascinating culture of these followers and their ornate, colorful decorated statues of Krishna. Additionally, we will learn from Krishna followers leading the construction of the new temple located on the complex, due to be completed in 2016 during their Jubilee year. The new temple can be compared to the Vatican, and contains a 700,000 square-foot temple, measuring 340 feet high with a 75 foot domed planetarium. American Alfred B. Ford, the great grandson of Henry Ford, has funded more than 50% of the project.

(B/L/D)





DAY 7

CHANDERNAGORE

We begin the day in Chandernagore, established as a French colony in 1673. The French obtained permission from Ibrahim Khan, the then Nawab of Bengal to establish a trading post on the riverbanks of this city, which became a permanent French settlement in 1688. We will explore the French colonial buildings along the promenade, including the former French governor's residence (now converted to a museum that features an exhibition of items that depict life during this period. We then will visit the Sacred Heart Church of Chandernagore. We then return to the ship and continue our journey downstream to Kolkata.

[B/L/Reception/Farewell Dinner]





DAY 8

KOLKATA

DISEMBARKATION

Following breakfast guests will disembark the vessel and transfer to the Kolkata Airport.





GASTRONOMY

With a cuisine as diverse as the region, Heritage River Cruises offers on the Bengal Ganga a exciting blend of European and regional cuisine with fresh, local ingredients and selected imported items.

The ships' menus highlight Indian cuisine, as well as European favorites that will be reflected in sumptuous buffets and artfully prepared, multi-course dinners.

The culinary team will offer an occasional shopping excursion to local markets taking every opportunity to utilize the fresh, local fruits and vegetables throughout the voyage.



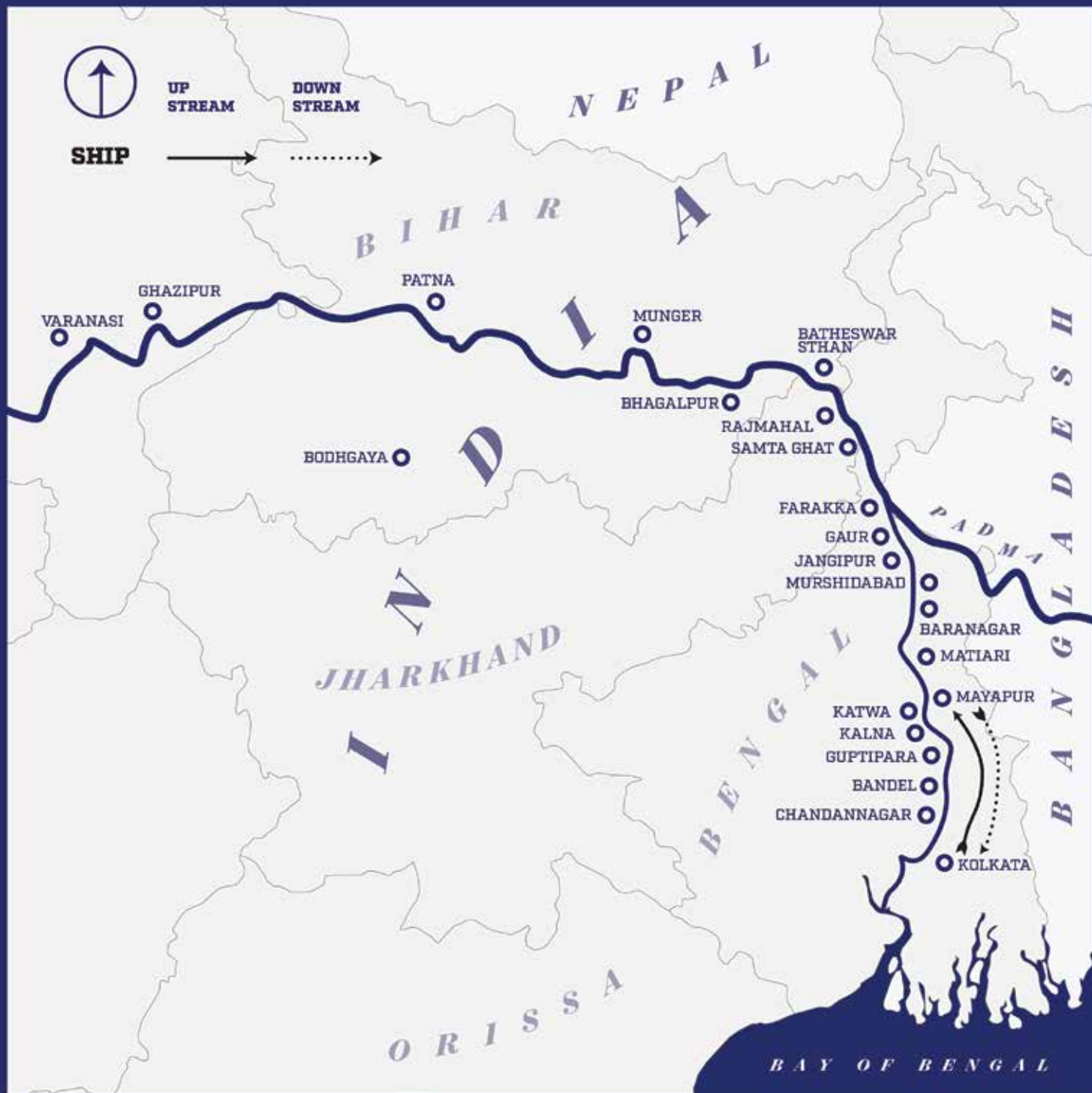


ALSO OFFERING

ROUNDTrip KOLKATA TO MAYAPUR

08 Days On Tour

07 Nights on the Bengal Ganga





TERMS & CONDITIONS

CRUISE RATES

The Cruises Retail Rates published in our company literature including internet and other media are commissionable to travel agents. The Rates are per person in USD – US dollars based on two persons sharing a cabin. The Published Retail Rates are based on known costs including fuel costs and government taxes and fees as May 2018. The cruises published retail rates are guaranteed within the validity of the same but the company reserves the right to apply a surcharge (up to 30 days before the departure) in the sole case of an increase in government taxes, fees and/or fuel costs. Such a surcharge is applicable to any bookings where the full balance has not been paid yet. If the cruise fare alone (not included in a package tour) is published in any media (including brochures, internet but not limited to) this must be no less than the MSP (Minimum Selling Price) i.e. 5% less than the published retail Rates.

CHILDREN POLICY

Up to 2 years: Complimentary in the parent/guardian's cabin.

3 to 12 Years: if the child stays in the bed with one of the parents/guardians 40% of the twin-sharing rate. If the child stays alone in Single Room, it is 75% of the Single Use Rate [subject to availability]

ON BOARD GUIDE POLICY

We normally provide an English and German Speaking Guide. An additional non-English speaking guide is provided if more than 18 persons are booked by parties speaking the same language [subject to availability].

Exclusive Tour Guide: If a group or party of FITs wish to bring on board their own tour guide the following conditions applies:

FIT (up to 17 persons): Full Rate

GROUP (18 to 25 persons): Half Twin Rate

TOUR LEADER POLICY

GROUP of minimum 18 persons:

½ twin sharing cabin on complimentary basis.

GROUP of minimum 26 persons:

1 twin sharing cabin on complimentary basis.

RESERVATION POLICIES & PAYMENT TERMS

ENQUIRES / RESERVATION

Heritage River Cruises Pvt. Ltd. / RV Bengal Ganga
Office No. 14, First Floor, Vasant Arcade,
Local Shopping Complex, Vasant Kunj
New Delhi – 110 070
Email: reservations@bengalganga.com

BOOKING PROCEDURE/ OPTION TERMS

We can hold your reservation on option according to the following timeline. If the option request date is More than 181 days before departure : **45 days**

Between 180 and 151 days: **30 days**

Between 150 and 61 days - **15 days**

Between 60 and 31 days - **7 days**

Between 30 and 10 days - **2 days**

NOTE: Option deadline can only be extended upon special agreement.

INVOICE: After receiving your booking, we will send you a Confirmation Invoice.

DEPOSIT: To secure the reservation, 20% non-refundable deposit is required within the option expiration date.

If the booking is made less than 61 days prior to the departure date then 100% deposit is required to secure the reservation.

Payment can be remitted by Bank Transfer or Cheque.

If payment is not received within the option deadline the cabins will be released.

In the only case a credit line or floating deposit has been agreed between our companies we require the reservation manager or whoever is responsible to sign on behalf of the company a letter of undertaking which guarantees all payments according to our booking policies.

PASSENGER MANIFEST: Final passengers list with complete names, passport and Indian visa [scanned copies preferable], date of birth, arrival

and departure dates in India with flight details, emergency contact at home and India, if any, client contact numbers, medical/dietary information (food allergies, if any), should be sent not later than 30 days prior departure.

CANCELLATION TERMS

The cancellation notice must be received email. It will be effective on the date of receipt. Cancellation charges, per person, are based upon the date of cancellation:

Up to 61 days prior to departure: the 20% non-refundable deposit will be forfeited.

From 60-31 days: 50% of Cruise Price

From 30 days to 00 days: 100% of Cruise Price

DEPARTURE DATE CHANGE / REVISION

Up to 61 days prior to departure all type of changes are subject to US\$ 30 charge per change.

From 60 days prior to departure any departure date changes is subject to a Cancellation Fee as stated above.

PAYMENT TERMS

Full Payment or Final Balance MUST be received via Bank Transfer or Cheques within 60 days prior to the departure date unless otherwise agreed; payment failure may be treated as a cancellation and the cancellation charges will apply.

TERMS & CONDITIONS OF CARRIAGE

These are published in the Passenger Ticket Contract which can be obtained on request from the Company by writing to: **reservations@bengalganga.com**

ADDITIONAL TERMS

MINIMUM OCCUPANCY

For All departures should the occupancy be less than 10 passengers the Company reserves the right to cancel the cruise up to 60 days prior the departure date. A confirmation notice in writing will be released by the company to all booked clients and/ or their agents within the deadline. In case of cancellation an alternative cruise will be offered and if not acceptable all down payments will be immediately refunded.

OPERATING VESSEL

Heritage River Cruises Pvt. Ltd. reserves the right at its sole option and discretion, without any liability for damages or refund, of any kind to arrange for substantially equivalent transportation by another vessel, whether belonging to the Company or not.

LAND TOURS

LIABILITY

Land Tours are operated by third parties. Heritage River Cruises Pvt. Ltd., acts as coordinator, supervisor and agent only and is therefore not responsible for any loss, injury or damage sustained by the tourists, including those occurring outside the touring programs.

CANCELLATIONS

For cancellation of confirmed reservations, a fee according to the case incurred will be charged. Most hotels have a cancellation deadline of 45 day notice for groups and 14 days for individual travelers.

CHARTER SERVICE

The Bengal Ganga can be chartered for Large Groups, Series, Seasonal charter, MICE and special interest groups. For a quotation and availability please contact our sales department:

reservations@bengalganga.com

TERMS & CONDITIONS

EMBARKATION: After 10:00 hrs on first day

DISEMBARKATION: Before 10:00 hrs on last day

REPOSITIONING: In case repositioning of the vessel is required either to Kolkata (our main river station hub) or Munger there will be a surcharge.

CHARTER FEE INCLUDES: All accumulated costs for the vessel (wages, social security contributions, fuel and lubricants, water, insurance, maintenance of the vessel, shipping line costs, taxes, lock charges, docking and wharf charges, permits, licenses, pilotage, berthing fees, laundering of bed linen and towels, canal dues, and all other vessel operating and maintenance expenses); Transfers from/to the jetty in Kolkata; our expertise in planning and if requested escorting excursions ashore during the cruise; and all current prevailing taxes.

CHARTER FEE EXCLUDES: Wine and Spirits or Beverages, personal laundry, all visa costs, gratuities to staff, all items of a personal nature; health-accident-baggage or travel protection plan outside the ship's boundaries.

CHARTER PAYMENTS SCHEDULE

First Deposit (non-refundable): 30% of total upon reservation
Second Deposit: 20% of total 120 day prior to departure.

Note: If reservation is made less than 120 days prior to departure the non-refundable deposit will be 50% of total.

Balance: 60 days prior to departure:

CHARTER CANCELLATION FEE

30% of the total if made more than 121 days before departure

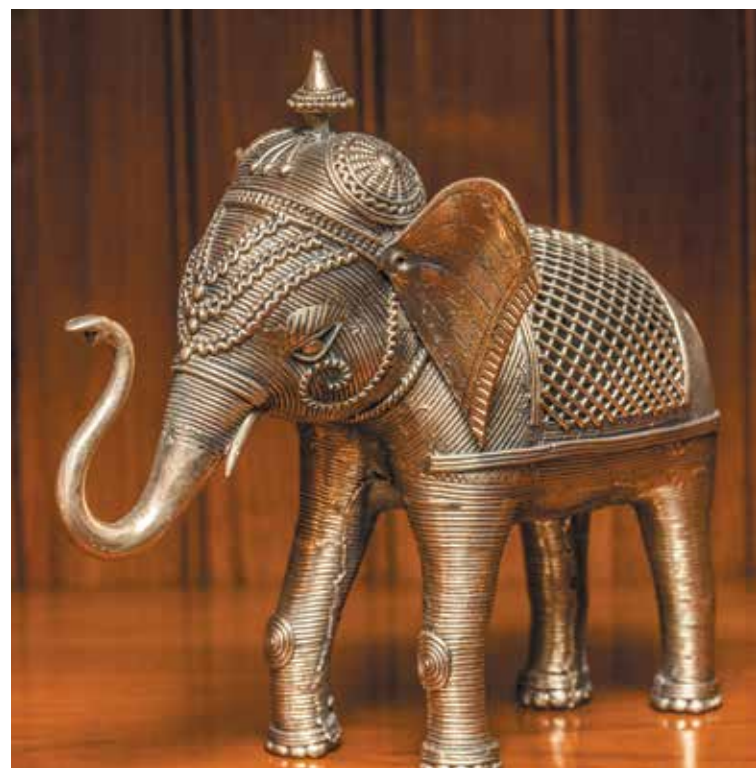
50% of the total cost between 120 and 61 days before departure

100 % of the total cost between 60 days and the day of departure

TERMS & CONDITIONS OF CARRIAGE: As published in the Passenger Ticket Contract at the end of this document.

**A SHIPFUL OF
CRAFT AND ART**







HERITAGE RIVER CRUISES PVT. LTD. (India)

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