

THE HEALTH & SAFETY OF OUR GUESTS AND CREW IS OUR PRIMARY CONCERN

HIGH HYGIENE STANDARDS

- Increased frequency of public areas cleaning
- Use of hospital-grade disinfectants for daily surface cleaning - public areas and staterooms
- Non-essential visitors will not be allowed on board
- Guests from other ships will be required to pass over the sun deck

FOOD SAFETY

- Compliance with current food safety recommendations
- Breakfast and lunch buffets handled exclusively by our waiters
- Family style dining reverted to individual a la carte service until further notice

GUESTS BOARDING REQUIREMENT

- Online health screening questionnaire prior to boarding
- Secondary validation questionnaire prior to boarding
- Refusal to comply will result in denial of boarding

CREW BOARDING REQUIREMENT

- Must have certified medical clearance certificate
- If they have traveled through high-risk areas within the past 21 days they will be denied boarding

HOTEL SERVICE & NAUTICAL TEAMS

- In-depth training on enhanced operating protocols by our Designated Sanitation Officer in consultation with international and national health authorities

PLEASE NOTE THAT OUR HIGH HYGIENE STANDARDS AND SANITATION PROCEDURES WILL BE UPDATED TO REFLECT ANY AND ALL NATIONAL HEALTH AUTHORITIES' RULES AND REGULATIONS THAT MAY BE ANNOUNCED PRIOR TO RESUMPTION OF RIVER CRUISE ACTIVITY

